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Bay Federal Credit Union Selects AccelOps IT Operations Management for Visualization, Real-Time Alerts and Deep Analysis

Financial institution saves resources by replacing several point software solutions with AccelOps

SANTA CLARA and CAPITOLA, Calif. – Nov. 19, 2013 – Bay Federal Credit Union, a full-service, not-for-profit financial cooperative of 56,000 members and 1,000 local businesses in Northern California, has chosen AccelOps' analytics-driven IT Operations Management for cloud and virtualized infrastructures for its performance and availability monitoring.

Much has changed in the credit union industry since Bay Federal opened operations in 1957. Online and mobile banking, transactional processing times, stringent compliance regulations, 24 x 7 x 365 account access – IT administrators at financial institutions have their hands full of challenges.

With more than \$690 million in assets, Bay Federal Credit Union is the largest member-owned financial institution in Santa Cruz County. A small, dedicated IT staff runs the core banking platform, data processing, desktop support and web assets across nine facilities.

Geoff Caras, CIO/VP at Bay Federal Credit Union, said the organization wanted to move away from its multiple software vendors and find a monitoring and alerting solution that offered visualization, real-time alerts and deeper analysis, all on one screen.

"It was too complex to manage a lot of systems," Caras said. "We are very virtualized and wanted a broader view of what we're monitoring on a deeper level in our systems."

After a selection process, Bay Federal chose the AccelOps platform, replacing Nagios and several other ad hoc solutions.

AccelOps' virtual appliance software manages security, performance and availability, all on a single screen. AccelOps automatically discovers, analyzes and automates IT issues in machine

and big data across organizations' data centers and cloud resources, spanning servers, storage, networks, security, applications and users.

"AccelOps gives us more insight into what's happening in our environment," Caras said. "And the rest of the business can see things are up and running. Being able to visualize our information and manage our configurations and syslogs all in one place is a big efficiency gain."

Caras said he uses AccelOps custom reports and dashboards to better visualize the organization's IT data. "When I saw the AccelOps dashboards, I knew this was the right solution. And the pre-canned rules help us instrument things faster."

AccelOps comes with more than 1,900 prebuilt reports and rules. The software also includes multiple prepopulated dashboards, or users may customize their own.

"I would absolutely recommend AccelOps," Caras said. "It allows Bay Federal IT to see what's going on at our fingertips, all in one place."

About AccelOps

AccelOps provides analytics-driven IT Operations Management for cloud and virtualized infrastructures. The virtual appliance software manages security, network performance and compliance, all on a single screen. AccelOps automatically discovers, analyzes and automates IT issues in machine and big data across organizations' data centers and cloud resources, spanning servers, storage, networks, security, applications and users. AccelOps' patented analytics engine with cross-correlation sends real-time alerts when deviations occur that indicate a security or performance-impacting event. The AccelOps platform scales seamlessly and provides unmatched delivery of proactive security and operational intelligence, allowing organizations to be more responsive and competitive as they expand their IT capabilities. For details, visit www.accelops.com.

About Bay Federal Credit Union

Bay Federal Credit Union is a full-service, not-for-profit financial institution that serves over 56,000 members and 1,000 local businesses throughout Santa Cruz, San Benito and Monterey Counties. With over \$690 million in assets, Bay Federal Credit Union is the largest member-owned financial institution in Santa Cruz County, serving its members and the community since 1957. For more than 10 consecutive years, 100 percent of all employees have given their own money and volunteered for numerous local schools, nonprofit organizations, and community events. For details, visit www.bayfed.com.